**TU/ CODL**

**TEZPUR UNIVERSITY**

**SEMESTER END EXAMINATION (AUTUMN), 2017**

**DHR104: INDUSTRIAL RELATIONS**

Time: **3 Hours** Total Marks: **70**

*The figures in the right-hand margin indicate marks for the individual question.*

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1. Fill in the blanks :
2. According to psychologist, industrial peace is a result mainly of proper….. and ………. of two parties. 2
3. The Bombay Postal union was formed in the year………. 1
4. ……….. &…..… are two pieces of legislations related to industrial relations in India 2
5. ……………, …………..&………… are the three important central federations of trade union in India. 3
6. ………….. &……. are the two economic causes of dispute. 2
7. ……& …..…. are the two categories of functions performed by Joint Management Council. 2
8. Write short answers:

a) List out any three ways to deal with bargaining impasse. 6

b) List out any six environmental forces in the Dunlop’s model. 6

c) List out any four causes of poor industrial relations. 6

**P.T.O**

1. Define strike. Define any four types of strike based on techniques used. Put examples for each of them. **2+8=10**
2. “*Due to the influence of a lot of factors, there exist different types of union all over the world”.* Put forward your views by highlighting the factors influencing the types of union. **10**
3. Briefly discuss the salient features of the participation of workers in management Bill,1990. **10**
4. Briefly discuss the content and coverage of collective bargaining agreement. **10**

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