

Grievance Redressal Mechanisms

The University has both online & offline grievance redressal mechanisms, where students can register their grievances. At the Department level students may approach concerned HoDs to register their grievances/complaints. The University also has an Internal Complaints Committee through which students are allowed to submit their complaints through online as well as offline mode. The same mechanism of grievance redressal is available for teaching & non-teaching employees of the University also. The University also has an “Anti-Discrimination” Officer to look into the complaints of discrimination of the students.

<https://luit.tezu.ernet.in/Online-Grievance-Registration-System/index.php>

<https://luit.tezu.ernet.in/grievance/index.php>

http://www.tezu.ernet.in/notice/2023/May/Grievance_Redressal_Committee.pdf

http://www.tezu.ernet.in/PwD/Notification_Grievance_Redressal_and_Nodal_Officer_PwD.pdf



तेजपुर विश्वविद्यालय / TEZPUR UNIVERSITY

(संसद के अधिनियम द्वारा स्थापित केंद्रीय विश्वविद्यालय)

(A Central University established by an Act of Parliament)

कुल सचिव का कार्यालय / OFFICE OF THE REGISTRAR

नपाम :: तेजपुर - 784028 :: असम / NAPAAM :: TEZPUR - 784028 :: ASSAM

अधिसूचना / NOTIFICATION

दिनांक/Dated: २१.11.2022

(केवल ईमेल के माध्यम से/Through email only)

विश्वविद्यालय के लिए विभागीय छात्र शिकायत निवारण समिति (डीएसजीआरसी) का गठन किया जाता है जिसमें निम्नलिखित सदस्य होंगे।

The Competent Authority of the University is pleased to constitute the Departmental Students Grievance Redressal Committee (DSGRC) for the University with the following members.

विभागीय छात्र शिकायत निवारण समिति (डीएसजीआरसी) की सूची
List of Departmental Students Grievance Redressal Committee (DSGRC)
विज्ञान विद्यापीठ/School of Sciences

Name of the Department: Mathematical Sciences	
HOD	Ex-officio Chairperson
Email ID	hod_ms@tezu.ernet.in
Contact Number	+91-3712-27-5501
Professor 1	Prof. Mrinal Das, Department of Physics
Professor 2	Prof. Jayanta Kumar Sarma, Department of Physics
Student 1	Bibhash Kafle, Integrated MSc, 5th Semester
Faculty Member	Dr. Bipul Kumar Sarmah, Assistant Professor

Name of the Department: Physics	
HOD	Ex-officio Chairperson
Email ID	hod_phy@tezu.ernet.in
Contact Number	03712-27-5563
Professor 1	Prof. N S Bhattacharyya, Physics
Professor 2	Prof. Milan Nath, Mathematical Sciences
Student 1	Ms Ankita Kakoti, PhD Student, Physics
Faculty Member	Prof. J K Sarma

Name of the Department: Environmental Science	
HOD	Ex-officio Chairperson
Email ID	hod_env@tezu.ernet.in
Contact Number	03712-27-5607
Professor 1	Dr M. K. Das, Professor and Head of Physics
Professor 2	Dr. Nil Ratan Roy, Professor and HoD of Education
Student 1	Ms Parijat Bharali, PhD 7th Sem
Faculty Member	Dr. Nirmali Gogoi, Associate Professor

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Name of the Department: Molecular Biology & Biotechnology	
HOD	Ex-officio Chairperson
Email ID	hod_mbbt@tezu.ernet.in
Contact Number	03712-27-5401
Professor 1	Prof. Dambarudhar Mohanta, Dept. of Physics
Professor 2	Prof. Munmun Hazarika, Dept. of Mathematical Sciences
Student 1	Ms. Richa Chandra, MSc. Student
Faculty Member	Dr. Rupak Mukhopadhyay, Associate Professor

Name of the Department: Chemical Sciences	
HOD	Ex-officio Chairperson
Email ID	hod_chem@tezu.ernet.in
Contact Number	+913712-26-5051
Professor 1	Prof. Santanu Sharma, Professor, Department of ECE
Professor 2	Prof. Manuj Kumar Hazarika, Professor, Department of FET
Student 1	Mr. Nupur Borah, Ph.D., Semester- 3
Faculty Member	Prof. Ruli Borah

विभागीय छात्र शिकायत निवारण समिति (डीएसजीआरसी) की सूची
List of Departmental Students Grievance Redressal Committee (DSGRC)
अभियांत्रिकी विद्यापीठ/School of Engineering

Name of the Department: Mechanical Engineering	
HOD	Ex-officio Chairperson
Email ID	hod_mech@tezu.ernet.in
Contact Number	+91-3712-27-5851
Professor 1	Prof. Utpal Sharma, Department of Computer Science & Engineering
Professor 2	Prof. Debendra Chandra Baruah, Department of Energy
Student 1	Md. Asif Equbal (Roll no. MEP20108), PhD, 5th semester
Faculty Member	Prof. Partha Pratim Dutta

Name of the Department: Energy	
HOD	Ex-officio Chairperson
Email ID	hod_ene@tezu.ernet.in
Contact Number	+91-3712-27-5301
Professor 1	Prof Gazi Ameen Ahmed, Department of Physics
Professor 2	Prof Partha Pratim Dutta, Department of ME
Student 1	Priyanka Padhi, PhD student
Faculty Member	Dr. P K Choudhury, Assistant Professor

Name of the Department: Applied Sciences	
HOD	Ex-officio Chairperson
Email ID	hod_aps@tezu.ernet.in
Contact Number	03712-27-5511
Professor 1	Prof. Nandan Sit, FET
Professor 2	Prof. Tapan K Gogoi, ME
Student 1	Ms. Chayanika Pathak, Ph. D., 3rd Semester (APP21103)
Faculty Member	Dr. Somnath Paul, Assistant Professor

Handwritten signature and date: 22/11/22

Name of the Department: Food Engineering & Technology	
HOD	Ex-officio Chairperson
Email ID	hod_fet@tezu.ernet.in
Contact Number	03712-27-5701
Professor 1	Prof. Bhabesh Deka, Department of Electronics & Communication Engineering
Professor 2	Prof. Ruli Borah, Department of Chemical Sciences
Student 1	Ms. Prostuti Chakravorty (FEP21114), Ph. D., III Sem.
Faculty Member	Prof. Poonam Mishra

Name of the Department: Civil Engineering	
HOD	Ex-officio Chairperson
Email ID	hodcivil@tezu.ernet.in
Contact Number	03712-27-5952
Professor 1	Prof. Charu Lata Mahanta, Professor, Dept. of Food Engineering and Technology
Professor 2	Prof. Pabitra Nath, Professor, Dept. of Physics
Student 1	Ruhana Farzin Ahmed, CEB20020
Faculty Member	Dr. Shailen Deka, Assistant Professor

Name of the Department: Electronics & Communication Engineering	
HOD	Ex-officio Chairperson
Email ID	hod_ece@tezu.ernet.in
Contact Number	03712-27-5251
Professor 1	Prof. Nityananda Sarma, Department of CSE, TU
Professor 2	Prof. Manuj Kumar Hazarika, Department of FET, TU
Student 1	Nivedita Talukder, M Tech (ELDT), 3rd Semester
Faculty Member	Prof. Satyajib Bhattacharyya

Name of the Department: Computer Science & Engineering	
HOD	Ex-officio Chairperson
Email ID	hod_cse@tezu.ernet.in
Contact Number	03712-27-5101
Professor 1	Prof. Charu Lata Mahanta, Food Engineering & Technology
Professor 2	Prof. Shuvam Sen, Mathematical Sciences
Student 1	Rajdeep Dutta, BTech(CSE), 5th
Faculty Member	Prof. Utpal Sharma

Name of the Department: Electrical Engineering	
HOD	Ex-officio Chairperson
Email ID	hod_ee@tezu.ernet.in
Contact Number	03712-27-3451
Professor 1	Prof. Utpal Sharma, Dept. of CSE
Professor 2	Prof. Dhanapati Deka, Dept. of Energy
Student 1	Mrs. Pooja Deori, Ph D, Second Semester
Faculty Member	Dr. Soumya Samanta, Assistant Professor

Name of the Department: Design	
HOD	Ex-officio Chairperson
Email ID	hod_design@tezu.ernet.in
Contact Number	03712-273503
Professor 1	Prof. J.C. Dutta, Department of ECE
Professor 2	Prof. Ashalata Devi, Department of Environmental Science
Student 1	Ms. Baishali Regon, 3rd Semester, department of Design (DEM21003)
Faculty Member	Dr. Shrinavasan G., Assistant Professor

विभागीय छात्र शिकायत निवारण समिति (डीएसजीआरसी) की सूची
List of Departmental Students Grievance Redressal Committee (DSGRC)
मानविकी व समाज विज्ञान विद्यापीठ/School of Humanities and Social Sciences

Name of the Department: Assamese	
HOD	Ex-officio Chairperson
Email ID	hod_assamese@tezu.ernet.in
Contact Number	0-3712-273240
Professor 1	Prof. Abhijit Bora, Department of MCJ
Professor 2	Prof. Bijay K Danta, Dept. of English
Student 1	Silpi Sikha Konwar, MA in Assamese, 3rd Semester
Faculty Member	Dr. Sanjib Dekka, Assistant Professor

Name of the Department: Sociology	
HOD	Ex-officio Chairperson
Email ID	hod_soc@tezu.ernet.in
Contact Number	+91-3712-275800
Professor 1	Professor Papori Baruah, Department of Business Administration
Professor 2	Professor Joya Chakraborty, Department of MCJ
Student 1	Manash Protim Saikia, MA 3rd semester
Faculty Member	Professor Kedilezo Kikhi

Name of the Department: Hindi	
HOD	Ex-officio Chairperson
Email ID	hod_hin@tezu.ernet.in
Contact Number	+91-3712-275750
Professor 1	Prof. Madhumita Borbora, Dept. of English
Professor 2	Prof. Debarshi Prasad Nath, Dept. of Cultural Studies
Student 1	Aleya Zesmeena, Research Scholar
Faculty Member	Miss Shipra Shukla, Assistant Professor

Name of the Department: Education	
HOD	Ex-officio Chairperson
Email ID	hod_edu@tezu.ernet.in
Contact Number	03712-27-5650
Professor 1	Prof Chandan Kumar Sharma, Department of Sociology
Professor 2	Prof Sravani Biswas, Department of English
Student 1	Ms Sumi Bhagawati, MA 3rd Semester
Faculty Member	Dr Sanghamitra Das, Assistant Professor

Name of the Department: Linguistics & Language Technology	
HOD	Ex-officio Chairperson
Email ID	hod_llt@tezu.ernet.in
Contact Number	03712-27-5205
Professor 1	Prof. Sravani Biswas, Head of English
Professor 2	Prof. Abhijit Bora, Head of MCJ
Student 1	Reetom Borkotki, PhD Programme, 7th semester
Faculty Member	Dr. Arup Kumar Nath, Assistant Professor

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Name of the Department: Foreign Languages	
HOD	Ex-officio Chairperson
Email ID	hod_fl@tezu.ernet.in
Contact Number	03712273551
Professor 1	Professor S.K Tripathi, Dept. of Hindi
Professor 2	Professor Nil Ratan Roy, Dept. of Education
Student 1	Naveen Kumar (First Semester, Certificate Course in Chinese 2022-23)
Faculty Member	Dr. Rathijit Chakraborty, Assistant Professor

Name of the Department: Mass Communication & Journalism	
HOD	Ex-officio Chairperson
Email ID	hod_mcj@tezu.ernet.in
Contact Number	03712-27-5451
Professor 1	Prof. PK Das, Foreign Languages Dept.
Professor 2	Prof. K Kikhi, Dept. of Sociology
Student 1	Mr Bishal Kalita, Sem III, MA MCJ Prg.
Faculty Member	Prof. Joya Chakraborty

Name of the Department: Law	
HOD	Ex-officio Chairperson
Email ID	hod_law@tezu.ernet.in
Contact Number	+91-3712-27-5781
Professor 1	Prof. Suryakant Tripathi, Department of Hindi
Professor 2	Prof. Bijay K Danta, Department of English
Student 1	Pratiksha Dwivedi, Master of Law (LL.M.), Semester-III
Faculty Member	Ms. Angel. H. Syiem, Assistant Professor

Name of the Department: English	
HOD	Ex-officio Chairperson
Email ID	hod_eng@tezu.ernet.in
Contact Number	03712275201
Professor 1	Prof. Debarshi Prasad Nath, Department of Cultural Studies
Professor 2	Prof. Charu Lata Mahanta, Department of FET
Student 1	Ms Angarika Batsah, Integrated Ma in English, 5th Semester
Faculty Member	Dr. Hemjyoti Medhi, Associate Professor

Name of the Department: Cultural Studies	
HOD	Ex-officio Chairperson
Email ID	hod_cul@tezu.ernet.in
Contact Number	03712275151
Professor 1	Prof. Kedilezo Khiki, Dept. of Sociology
Professor 2	Prof. Bijay K. Danta, Dept. of English
Student 1	Sikha Gogoi, MA in Cultural Studies, 3rd Semester
Faculty Member	Dr. Juri Gogoi Konwar, Assistant Professor

Name of the Department: Social Work	
HOD	Ex-officio Chairperson
Email ID	hod_sw@tezu.ernet.in
Contact Number	03712275801
Professor 1	Prof. Papori Baruah, Department of Business Administration
Professor 2	Prof. Abhijit Bora, Department of Mass Communication and Journalism
Student 1	Uddipta Thakuriya, MA in Social Work, Semester III
Faculty Member	Dr. Rajesh Kalarivayil, Assistant Professor

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विभागीय छात्र शिकायत निवारण समिति (डीएसजीआरसी) की सूची
List of Departmental Students Grievance Redressal Committee (DSGRC)
प्रबंधन विज्ञान विद्यापीठ/School of Management Sciences

Name of the Department: Commerce	
HOD	Ex-officio Chairperson
Email ID	hod_com@tezu.ernet.in
Contact Number	03712275036
Professor 1	Prof. Papori Baruah, Professor, Department of Business Administration
Professor 2	Prof. Prasanta Kr. Das, Professor, Department of Foreign Language
Student 1	Rajdeep Endaw, Student (2019 Batch), Department of Commerce
Faculty Member	Dr. Reshma K. Tiwari, Assistant Professor

Name of the Department: Business Administration	
HOD	Ex-officio Chairperson
Email ID	hod_ba@tezu.ernet.in
Contact Number	03712275001
Professor 1	Prof Smriti Kr Sinha, Department of Computer Science & Engineering
Professor 2	Prof Debajit Hazarika, Department of Mathematical Sciences
Student 1	Dipam Sarma, MBA, 3rd Sem
Faculty Member	Prof Mrinmoy Kr Sarma

Name of the Department: Centre for Disaster Management	
HOD	Ex-officio Chairperson
Email ID	dipak@tezu.ernet.in
Contact Number	03712273291
Professor 1	Prof. Mrinmoy Kr Sarma, Professor, Department of Business Administration
Professor 2	Prof. Dhanapati Deka, Professor, Department of Energy
Student 1	Mr. Subhashis Das, (MSB21014), Int. B. Sc., B.Ed., 3rd Semester
Faculty Member	

विभागीय छात्र शिकायत निवारण समिति (डीएसजीआरसी) की सूची
List of Departmental Students Grievance Redressal Committee (DSGRC)
शैक्षणिक केंद्र/Academic Centres

Name of the Department: Centre for Distance and Online Education	
HOD	Ex-officio Chairperson
Email ID	cdoe@tezu.ernet.in
Contact Number	03712273087
Professor 1	Prof. Rabin Deka, Dept. of Sociology
Professor 2	Prof. Kedilezo Kikhi, Dept. of Sociology
Professor 3	Dr. Subrat Jyoti Neog, Associate Professor, Dept. of Assamese
Student 1	Sri Dipangkar Sharma, MA Sociology, 3rd Sem
Student 2	Ms. Uddipta Dutta, MA Mass Communication and Journalism, 2nd Sem
Faculty Member	Dr. Suchibrata Goswami, Assistant Professor, CDOE

Name of the Department: Chandraprabha Saikiani Centre for Women Studies	
HOD	Ex-officio Chairperson
Email ID	hodwsc@tezu.ernet.in
Contact Number	03712273236
Professor 1	Prof. Chandan Sharma, Department of Social Work
Professor 2	Prof. Debarshi Prasad Nath, Department of Cultural studies
Student 1	Ruhi Kashyap, PhD Scholar , 5th Semester
Faculty Member	Dr. Mousumi Mahanta, Centre for Women Studies

विभाग के अध्यक्ष डीएसजीआरसी के पदेन अध्यक्ष होंगे। समिति के अन्य सदस्यों का कार्यकाल दो (02) वर्ष अथवा अगले आदेश, जो भी पहले हो तक का होगा।

विद्यार्थी सदस्य के उनके अध्ययन पाठ्यक्रम की अवधि इस बीच समाप्त होने की स्थिति में समिति के अध्यक्ष उनके स्थान पर नए विद्यार्थी सदस्य नामित कर सकेंगे।

सक्षम प्राधिकारी के अनुमोदन से जारी।

Head of the Department shall be the Ex-officio Chairperson of the DSGRC. The term of the office of the other members of the committee shall be for a period of two (02) years or until further notification whichever is earlier.

In case of the student nominee completes his/her study before the completion of the tenure; the Chairperson may include any other student in the Committee.

Issued with due approval.



संयुक्त कुलसचिव (सा.प्र.)/Joint Registrar (GA)

मेमो संख्या/Memo No. F. 36/99 (GA-I) /2618

दिनांक/Dated: 29.11.2022

प्रतिलिपि सूचनार्थ प्रेषित/Copy for kind information to:

1. सभी संकायाध्यक्ष/All Deans
2. निदेशक, आईक्यूएसी/Director, IQAC
3. सभी विभागों/केंद्रों के अध्यक्ष/Heads of all Departments/Centres
4. समिति के सभी सदस्य/All members of the Committee
5. कुलपति के सचिव को कुलपति महोदय के सूचनार्थ/Secretary to the Vice Chancellor for kind information of the Vice Chancellor.
6. संबंधित फाइल/Concerned File.



संयुक्त कुलसचिव (सा.प्र.)/Joint Registrar (GA)