

**DEPARTMENT OF COMMERCE  
TEZPUR UNIVERSITY  
STUDENTS/PARENT'S FEEDBACK 2020-21**

**ACTION TAKEN REPORT**

The DAC members in the meeting held on March 2, 2021 had a detailed discussion on the analysis of Parents feedback. It was observed that Parents were highly satisfied in most of the Parameters except in following two Parameters:

- i). Knowledge imparted in class
- ii). Special Treatment, if required

The DAC members were of the view that as the Feedback was taken in the month of June 2020, when even the teachers were facing infrastructural bottlenecks. However, in subsequent Semesters the issues were resolved as the University provided G-Suite accounts and necessary guidelines for conducting online classes. Also, the faculties underwent training and guidance for conducting online classes more efficiently and effectively.

At present, the Faculty members are conducting regular online classes. The online classes consist of Live- Class as well as Pre-recorded videos. Apart from uploading study materials and PPTs in the google classroom, the faculty members are also uploading the recorded videos of online live classes to facilitate the students.

As the students are staying outside the campus at present, Faculty members are trying to address their individual issues online through Emails, Voice calls, WhatsApp etc. apart from mentor-mentee meetings.

  
Head  
Department of Commerce  
Tezpur University

**DEPARTMENT OF COMMERCE**

**TEZPUR UNIVERSITY**

**TEACHERS FEEDBACK 2020-21**

**ACTION TAKEN REPORT**

Based on Feedback analysis of the curriculum of Integrated M.Com for the recent academic years, the members in the 31<sup>st</sup> DAC meeting of the Department dated 18th November, 2021 have proposed to take up the exercise of restructuring and/or revising the syllabus for both the B. Com as well as the M. Com Module of the Integrated M. Com program. The main concern as observed from the feedback analysis is the course content (weightage) and the credit allocation for the courses in the current syllabi.

Earlier, in the 16th DAC meeting dated 25th February, 2020 it was resolved to carry out the revision of Integrated M.Com syllabus based on the feedback of the syllabus of Integrated M.Com as received from teachers and students of the Department in that academic year (Resolution No 16.3). In the successive DAC meetings, the members continued with the discussion on syllabus revision. In the 21st DAC dated 19th August 2020, however, the members decided to delay the same to incorporate the changes suggested in the NEP, 2020 the members agreed to carry on with further discussion in this matter in the next DAC meeting.

  
**Head**  
**Department of Commerce**  
**Tezpur University**

**DEPARTMENT OF COMMERCE  
TEZPUR UNIVERSITY  
STUDENTS/PARENT'S FEEDBACK 2020-21**

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Head  
Department of Commerce  
Tezpur University

MINUTES OF THE 24<sup>th</sup> MEETING OF THE DAC OF THE DEPARTMENT OF  
COMMERCE HELD AT 3.30 PM ON MARCH 2, 2021

**Resolution 24.3:** Analysis of Parents' feedback, 2020 and action taken report

The DAC members had a detailed discussion on the matter. For analysing the Parents' feedback, the responses were grouped in following three categories at the Departmental Level:

1. Less Satisfied (Grouping the responses from Rank 1 to Rank 3)
2. Moderately Satisfied (Grouping the responses from Rank 4 to Rank 7)
3. Highly Satisfied (Grouping the responses from Rank 8 to Rank 10)

*Sunoj*  
4/3/2021

*Shankar*  
4/3/21

*Jacob*  
4-3-21

*Arjun*  
04/03/2021

*Rishi*  
4/3/2021

*Arinoyjit*  
5/03/2021

It was observed that Parents' were highly satisfied in most of the Parameters except in following two Parameters:

- i). Knowledge imparted in class
- ii). Special Treatment, if required

The DAC members were of the view that as the Feedback was taken in the month of June 2020, when even the teachers were facing infrastructural bottlenecks. However, in subsequent Semesters the issues were resolved as the University provided G-Suite accounts and necessary guidelines for conducting online classes. Also, the faculties underwent training and guidance for conducting online classes more efficiently and effectively.

At present, the Faculty members are conducting regular online classes. The online classes consist of Live- Class as well as Pre-recorded videos. In case of Live Class, the Faculty members are uploading recorded videos to facilitate the students.

As the students are staying outside the campus at present, Faculty members are trying to address their individual issues online through Emails, Voice calls, WhatsApp etc. apart from mentor-mentee meetings.

Singh 4/3/2021

Kharan 4/3/21

Joshi 4-3-21

Mishra 04/03/2021

Rashmi 4/3/2021

Rishojit Chatterjee 05/03/2021



**MINUTES OF THE 31<sup>st</sup> MEETING OF THE DAC OF THE DEPARTMENT OF  
COMMERCE HELD AT 3 P.M ON NOVEMBER 18, 2021**

**Resolution 31.1: Teacher's Feedback Analysis**

Based on Feedback analysis of the curriculum of Integrated M.Com (Annexure I) for the recent academic years, the members have proposed to take up the exercise of restructuring and/or revising the syllabus for both the B. Com as well as the M. Com Module of the Integrated M. Com program. The main concern as observed from the feedback analysis is the course content and the credit allocation for the courses in the current syllabi.

Earlier, in the 16<sup>th</sup> DAC meeting of the Department dated 25<sup>th</sup> February, 2020 it was resolved to carry out the revision of Integrated M.Com syllabus based on the feedback of the syllabus of Integrated M.Com as received from teachers and students of the Department in that academic year (Resolution No 16.3). In the successive DAC meetings, the members continued with the discussion on syllabus revision. In the 21<sup>st</sup> DAC dated 19<sup>th</sup> August 2020, however, the members decided to delay the same to incorporate the changes suggested in the NEP, 2020.

The members agreed to carry on with further discussion in this matter in the next DAC meeting.

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*[Signature]*

*[Signature]*

*[Signature]*