

The DAC of the Department of Business Administration discussed the analysis of feedback provided by present students and alumni of both MBA and MTTM programmes and decided on the following actions to be taken.

### **Action taken report on feedback**

#### **For MBA programme:**

The present students of the MBA are satisfied with the course curriculum. In few of the courses, the students reported inadequacy of books/study materials. But the students studied these courses online from home. As the students have come to the campus now, it is expected that this inadequacy will be removed as the university library has adequate supply of books.

The alumni feel that more case studies should be used for teaching purposes and exposure to industry should be enhanced. The faculty members are advised to use more case studies in teaching and provisions for industrial visits will be made as soon as the COVID protocols are lifted.

#### **For MTTM programme:**

The present students of the MTTM programme are satisfied with the course curriculum except on few of the parameters. They stated inadequacy of books/study material on few of the courses. They also stated that numbers of problem solving session in some of the courses are less and they want more provision of elective papers. In view of the feedback, the course curriculum has to be revised soon. The Coordinator of the MTTM programme is requested to initiate the process.

The alumni of the MTTM programme also feel the same way as the present students. They are in favour of incorporating more practical exposure in the field of tour guiding. This has to be incorporated while revising the course curriculum of the programme.

#### **Teachers' Feedback**

Teachers' feedback covering the last five years is found to good with respect to all the aspects of the course curriculum except slightly low rating regarding research component. It has been decided that this will be given priority during next syllabus revision.

Head  
Department of Business Administration

Head  
Deptt. of Business Administration  
TEZPUR UNIVERSITY

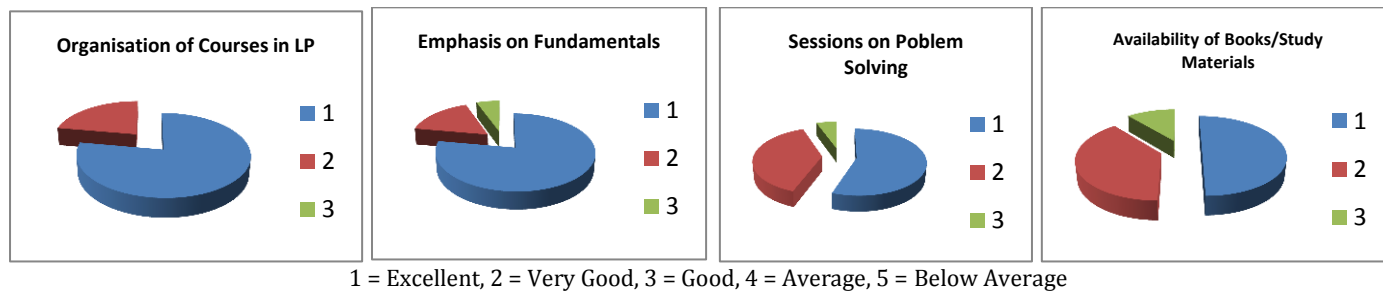
## Spring 2021

### MTTM 2<sup>nd</sup> Semester

#### **Students' Feedback regarding Finance and Accounting for Tourism (TM-541)**

Programme: MTTM, 2020-21; Semester: 2<sup>nd</sup>; Total Number of students: 18; Course Instructor: Dr Arup Roy

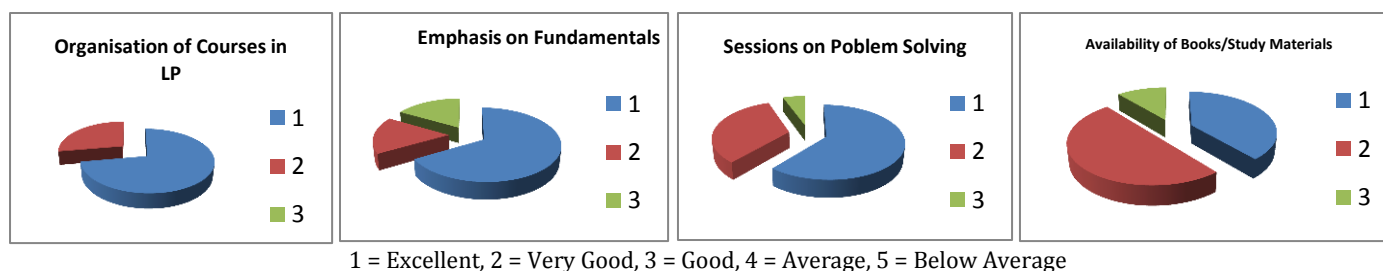
Lesson plan was provided at the beginning of the semester. Ratings by the students w.r.t the aspects are high.



#### **Students' Feedback regarding Marketing in Tourism (TM-542)**

Programme: MTTM, 2020-21; Semester: 2<sup>nd</sup>; Total Number of students: 18; Course Instructor: Dr Mridul Dutta

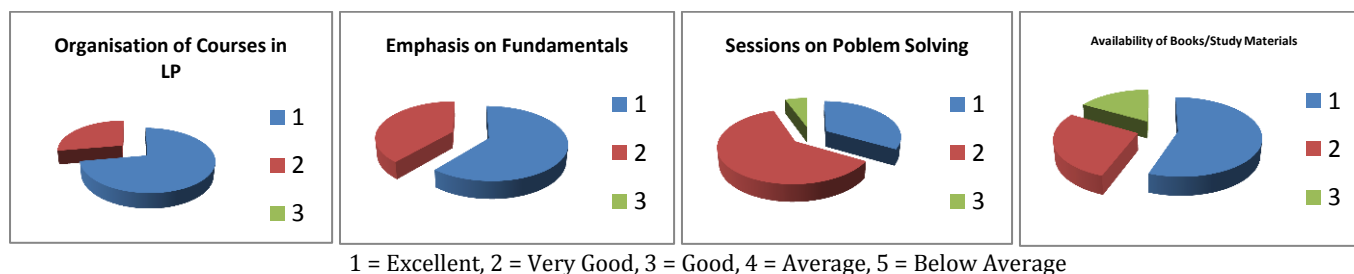
Lesson plan was provided at the beginning of the semester. Ratings by the students w.r.t the aspects are high.  
**Students reported less availability of books.**



#### **Students' Feedback regarding Human Resource Management (TM-543)**

Programme: MTTM, 2020-21; Semester: 2<sup>nd</sup>; Total Number of students: 18; Course Instructor: Dr Kakali Mahanta

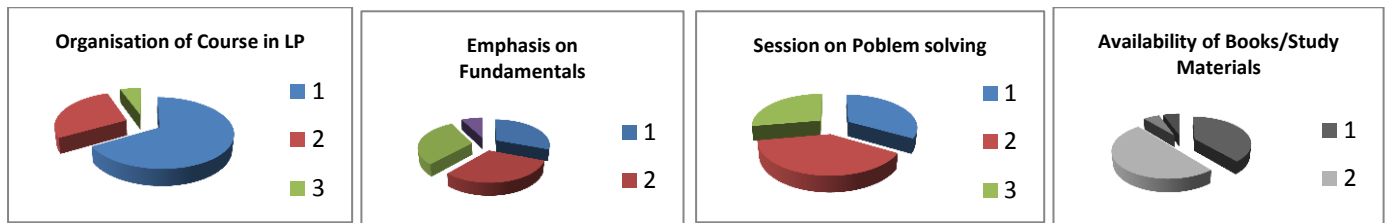
Lesson plan was provided at the beginning of the semester. Ratings by the students w.r.t the aspects are high.  
**Students reported less problem solving sessions.**



### Students' Feedback regarding Travel Agency and Tour Operation (TM-544)

Programme: MTTM, 2020-21; Semester: 2<sup>nd</sup>; Total Number of students: 18; Course Instructor: Dr Anjan Bhuyan

Lesson plan was provided at the beginning of the semester. Ratings by the students w.r.t the aspects are high. **Students rated slightly low in sessions on problem solving and availability of books/study materials.**

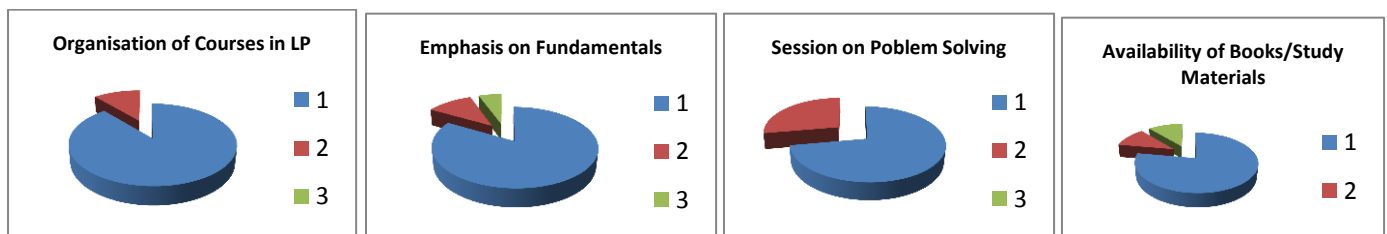


1 = Excellent, 2 = Very Good, 3 = Good, 4 = Average, 5 = Below Average

### Students' Feedback regarding Tour Guiding and Local Handling (TM-561)

Programme: MTTM, 2020-21; Semester: 2<sup>nd</sup>; Total Number of students: 18; Course Instructor: Dr Nirajan Das

Lesson plan was provided at the beginning of the semester. Ratings by the students w.r.t the aspects are high.



1 = Excellent, 2 = Very Good, 3 = Good, 4 = Average, 5 = Below Average

**TEZPUR UNIVERSITY**  
**STUDENT FEEDBACK FORM**

Department : *Business Administration*

Academic Year: *2020-2021*

Course Title : *Finance and Accounting for Tourism* Semester: *2nd semester*

Course Code : *TM 541*

Level : *UG / PG / Int. MSc / Ph.D*

Name of the Course Instructor: *Arup Roy*

- Record your response carefully as your considered opinion will help the University to improve the overall teaching-learning exercise.
- Do not write your name or roll number anywhere.

**1. Particulars regarding the student**

i) Percentage of classes you attended: *85%*

(ii) Approximate number of hours per week spent on the course (other than lecture hours) [put a tick mark in the appropriate box].

0 - 2	2 - 4	4 - 6	6 - 8	8 - 10
		<input checked="" type="checkbox"/>		

(iii) Your SGPA /CGPA in the preceding semester:

4 to less than 5	5 to less than 6	6 to less than 7	7 to less than 8	8 to less than 9	9 and above
		<input checked="" type="checkbox"/>			

(iv) Your readiness for the course:

Have some prior exposure to the topics covered in the course	Have no exposure to the background material
	<input checked="" type="checkbox"/>

**2. About the Course**

Are you provided with a detailed lesson plan at the beginning of the course	Yes	No	<i>Yes</i>		
	A	B	C	D	E
Organisation of the course in the lesson plan	<input checked="" type="checkbox"/>				<input checked="" type="checkbox"/>
Coverage of topics in a logical sequence		<input checked="" type="checkbox"/>			
Emphasis on fundamentals			<input checked="" type="checkbox"/>		
Sessions on problem solving			<input checked="" type="checkbox"/>		
Availability of text books/ study materials			<input checked="" type="checkbox"/>		
Your perception about the standard of tests and assignments			<input checked="" type="checkbox"/>		
Overall rating of the course			<input checked="" type="checkbox"/>		



### 3. About the Instructor

	A	B	C	D	E
Pace of teaching			✓		
Clarity of expression			✓		
Accessibility outside the class				✓	
Maintains regularity and punctuality in the class as per time-table		✓			
Questions and discussions are encouraged		✓			
Fair and un-biased in evaluation process		✓			
Encourages to think creatively and search for additional materials		✓			
Scope for independent thinking		✓			
Others (please specify)		✓			
Overall effectiveness of the Instructor / teacher		✓			

( A - Excellent, B -Very Good, C – Good, D- Average, E- Below Average)

**You may mention strong and weak points of the course / instructions:**

What are the practices that you like about the instructor and wish that it be continued?

What are the practices that you wish the instructor to discontinue?

What new teaching techniques or evaluation methods would you like the instructor to adopt?

Any suggestions regarding the course:

**TEZPUR UNIVERSITY**  
**STUDENT FEEDBACK FORM**

Department : Business Administration

Academic Year: 2021

Course Title : Finance and accounting

Semester: 2<sup>nd</sup>

Course Code : TN541

Level : UG / PG / Int. MSc / Ph.D

Name of the Course Instructor: Arup Sin

- Record your response carefully as your considered opinion will help the University to improve the overall teaching-learning exercise.
- Do not write your name or roll number anywhere.

**1. Particulars regarding the student**

i) Percentage of classes you attended:

84

(ii) Approximate number of hours per week spent on the course (other than lecture hours) [ put a tick mark in the appropriate box].

0 - 2	2-4	4 - 6	6 - 8	8 - 10
		✓		

(iii) Your SGPA /CGPA in the preceding semester:

4 to less than 5	5 to less than 6	6 to less than 7	7 to less than 8	8 to less than 9	9 and above
			✓		

(iv) Your readiness for the course:

Have some prior exposure to the topics covered in the course	Have no exposure to the background material
✓	

**2. About the Course**

Are you provided with a detailed lesson plan at the beginning of the course	Yes	No	Yes		
	A	B	C	D	E
Organisation of the course in the lesson plan		✓			
Coverage of topics in a logical sequence		✓			
Emphasis on fundamentals		✓			
Sessions on problem solving		✓			
Availability of text books/ study materials		✓			
Your perception about the standard of tests and assignments			✓		
Overall rating of the course		✓			



### 3. About the Instructor

	A	B	C	D	E
Pace of teaching	✓				
Clarity of expression	✓				
Accessibility outside the class	✓				
Maintains regularity and punctuality in the class as per time-table	✓				
Questions and discussions are encouraged	✓				
Fair and un-biased in evaluation process	✓				
Encourages to think creatively and search for additional materials	✓				
Scope for independent thinking	✓				
Others (please specify)					
Overall effectiveness of the Instructor / teacher		✓			

( A - Excellent, B -Very Good, C – Good, D- Average, E- Below Average)

**You may mention strong and weak points of the course / instructions:**

What are the practices that you like about the instructor and wish that it be continued?

*Great Motivator*

What are the practices that you wish the instructor to discontinue?

What new teaching techniques or evaluation methods would you like the instructor to adopt?

Any suggestions regarding the course: *No*

**TEZPUR UNIVERSITY**  
**STUDENT FEEDBACK FORM**

Department : Business Administration

Academic Year: 2021

Course Title : Finance & Accounting

Semester: 2nd

Course Code : TM 541

Level : UG / PG / Int. MSc / Ph.D

Name of the Course Instructor: Dr Anup Anay

- Record your response carefully as your considered opinion will help the University to improve the overall teaching-learning exercise.
- Do not write your name or roll number anywhere.

**1. Particulars regarding the student**

i) Percentage of classes you attended: 90%

(ii) Approximate number of hours per week spent on the course (other than lecture hours) [ put a tick mark in the appropriate box].

0 - 2	2 - 4	4 - 6	6 - 8	8 - 10
		✓		

(iii) Your SGPA /CGPA in the preceding semester:

4 to less than 5	5 to less than 6	6 to less than 7	7 to less than 8	8 to less than 9	9 and above
		✓			

(iv) Your readiness for the course:

Have some prior exposure to the topics covered in the course	Have no exposure to the background material
	✓

**2. About the Course**

Are you provided with a detailed lesson plan at the beginning of the course	Yes	No			
	A	B	C	D	E
Organisation of the course in the lesson plan	✓				
Coverage of topics in a logical sequence		✓			
Emphasis on fundamentals	✓				
Sessions on problem solving		✓			
Availability of text books/ study materials		✓			
Your perception about the standard of tests and assignments	✓				
Overall rating of the course		✓			



### 3. About the Instructor

	A	B	C	D	E
Pace of teaching	✓				
Clarity of expression		✓			
Accessibility outside the class	✓				
Maintains regularity and punctuality in the class as per time-table		✓			
Questions and discussions are encouraged		✓			
Fair and un-biased in evaluation process		✓			
Encourages to think creatively and search for additional materials		✓			
Scope for independent thinking		✓			
Others (please specify)	✓				
Overall effectiveness of the Instructor / teacher		✓			

( A - Excellent, B -Very Good, C – Good, D- Average, E- Below Average)

You may mention strong and weak points of the course / instructions:

What are the practices that you like about the instructor and wish that it be continued?

No comments.

What are the practices that you wish the instructor to discontinue?

No comments

What new teaching techniques or evaluation methods would you like the instructor to adopt?

No comments

Any suggestions regarding the course:

No comments.

**TEZPUR UNIVERSITY**  
**STUDENT FEEDBACK FORM**

Department : *Business Administration*

Academic Year: *2020 - 2021*

Course Title : *Marketing in Tourism*

Semester: *2nd semester*

Course Code : *TM 542*

Level : *UG / PG / Int. MSc / Ph.D*

Name of the Course Instructor: *Mr. Mdul Dutta*

- Record your response carefully as your considered opinion will help the University to improve the overall teaching-learning exercise.
- Do not write your name or roll number anywhere.

**1. Particulars regarding the student**

i) Percentage of classes you attended: *90%*

(ii) Approximate number of hours per week spent on the course (other than lecture hours) [ put a tick mark in the appropriate box].

0 - 2	2 - 4	4 - 6	6 - 8	8 - 10
		✓		

(iii) Your SGPA /CGPA in the preceding semester:

4 to less than 5	5 to less than 6	6 to less than 7	7 to less than 8	8 to less than 9	9 and above
		✓			

(iv) Your readiness for the course:

Have some prior exposure to the topics covered in the course	Have no exposure to the background material
	✓

**2. About the Course**

Are you provided with a detailed lesson plan at the beginning of the course	Yes	No	<i>Yes</i>		
	A	B	C	D	E
Organisation of the course in the lesson plan		✓			
Coverage of topics in a logical sequence		✓			
Emphasis on fundamentals			✓		
Sessions on problem solving		✓			
Availability of text books/ study materials		✓			
Your perception about the standard of tests and assignments		✓			
Overall rating of the course		✓			



### 3. About the Instructor

	A	B	C	D	E
Pace of teaching		✓			
Clarity of expression		✓			
Accessibility outside the class			✓		
Maintains regularity and punctuality in the class as per time-table		✓			
Questions and discussions are encouraged		✓			
Fair and un-biased in evaluation process		✓			
Encourages to think creatively and search for additional materials			✓		
Scope for independent thinking		✓			
Others (please specify)			✓		
Overall effectiveness of the Instructor / teacher		✓			

( A - Excellent, B -Very Good, C – Good, D- Average, E- Below Average)

**You may mention strong and weak points of the course / instructions:**

What are the practices that you like about the instructor and wish that it be continued?

What are the practices that you wish the instructor to discontinue?

What new teaching techniques or evaluation methods would you like the instructor to adopt?

Any suggestions regarding the course:



**TEZPUR UNIVERSITY**  
**STUDENT FEEDBACK FORM**

Department : Business Administration

Academic Year: 2021

Course Title : Marketing in Tourism

Semester: 2<sup>nd</sup>

Course Code : TM542

Level : UG / PG / Int. MSc / Ph.D

Name of the Course Instructor: DR. Mdul Sultta

- Record your response carefully as your considered opinion will help the University to improve the overall teaching-learning exercise.
- Do not write your name or roll number anywhere.

**1. Particulars regarding the student**

i) Percentage of classes you attended:

84

(ii) Approximate number of hours per week spent on the course (other than lecture hours) [ put a tick mark in the appropriate box].

0 -2	2-4	4 - 6	6 - 8	8 - 10
		✓		

(iii) Your SGPA /CGPA in the preceding semester:

4 to less than 5	5 to less than 6	6 to less than 7	7 to less than 8	8 to less than 9	9 and above
			✓		

(iv) Your readiness for the course:

Have some prior exposure to the topics covered in the course	Have no exposure to the background material
	✓

**2. About the Course**

Are you provided with a detailed lesson plan at the beginning of the course	Yes	No			
	A	B	C	D	E
Organisation of the course in the lesson plan		✓			
Coverage of topics in a logical sequence	✓	✓			
Emphasis on fundamentals		✓			
Sessions on problem solving	✓	✓			
Availability of text books/ study materials		✓			
Your perception about the standard of tests and assignments	✓	✓			
Overall rating of the course		✓			

### 3. About the Instructor

	A	B	C	D	E
Pace of teaching	✓				
Clarity of expression	✓				
Accessibility outside the class	✓				
Maintains regularity and punctuality in the class as per time-table		✓			
Questions and discussions are encouraged	✓				
Fair and un-biased in evaluation process	✓				
Encourages to think creatively and search for additional materials		✓			
Scope for independent thinking	✓				
Others (please specify)	✓		✓		
Overall effectiveness of the Instructor / teacher	✓				

( A - Excellent, B -Very Good, C – Good, D- Average, E- Below Average)

**You may mention strong and weak points of the course / instructions:**

What are the practices that you like about the instructor and wish that it be continued?

What are the practices that you wish the instructor to discontinue?

What new teaching techniques or evaluation methods would you like the instructor to adopt?

Any suggestions regarding the course:



**TEZPUR UNIVERSITY**  
**STUDENT FEEDBACK FORM**

Department : Business Administration  
Course Title : Marketing in Tourism  
Course Code : TM 542

Academic Year: 2021  
Semester: 2nd

Level : UG / PG / Int. MSc / Ph.D

Name of the Course Instructor: Dr. Mridul Dutta

- Record your response carefully as your considered opinion will help the University to improve the overall teaching-learning exercise.
- Do not write your name or roll number anywhere.

**1. Particulars regarding the student**

i) Percentage of classes you attended: 90%

(ii) Approximate number of hours per week spent on the course (other than lecture hours) [put a tick mark in the appropriate box].

0 - 2	2 - 4	4 - 6	6 - 8	8 - 10
	✓			

(iii) Your SGPA /CGPA in the preceding semester:

4 to less than 5	5 to less than 6	6 to less than 7	7 to less than 8	8 to less than 9	9 and above
		✓			

(iv) Your readiness for the course:

Have some prior exposure to the topics covered in the course	Have no exposure to the background material
	✓

**2. About the Course**

Are you provided with a detailed lesson plan at the beginning of the course	Yes	No			
	A	B	C	D	E
Organisation of the course in the lesson plan	✓				
Coverage of topics in a logical sequence		✓			
Emphasis on fundamentals	✓				
Sessions on problem solving		✓			
Availability of text books/ study materials		✓			
Your perception about the standard of tests and assignments		✓			
Overall rating of the course		✓			



### 3. About the Instructor

	A	B	C	D	E
Pace of teaching	✓				
Clarity of expression		✓			
Accessibility outside the class	✓				
Maintains regularity and punctuality in the class as per time-table		✓			
Questions and discussions are encouraged		✓			
Fair and un-biased in evaluation process		✓			
Encourages to think creatively and search for additional materials		✓			
Scope for independent thinking		✓			
Others (please specify)	✓				
Overall effectiveness of the Instructor / teacher	✓				

( A - Excellent, B -Very Good, C – Good, D- Average, E- Below Average)

**You may mention strong and weak points of the course / instructions:**

What are the practices that you like about the instructor and wish that it be continued?

No

What are the practices that you wish the instructor to discontinue?

No

What new teaching techniques or evaluation methods would you like the instructor to adopt?

No

Any suggestions regarding the course:

No

**TEZPUR UNIVERSITY**  
**STUDENT FEEDBACK FORM**

Department : Business Administration

Academic Year: 2020-2021

Course Title : Human Resource Management Semester: 2nd Semester

Course Code : TM543

Level : ✓ UG / PG / Int. MSc / Ph.D

Name of the Course Instructor: Kakali Mahanta

- Record your response carefully as your considered opinion will help the University to improve the overall teaching-learning exercise.
- Do not write your name or roll number anywhere.

**1. Particulars regarding the student**

i) Percentage of classes you attended: 80%

(ii) Approximate number of hours per week spent on the course (other than lecture hours) [put a tick mark in the appropriate box].

0 - 2	2-4	4 - 6	6 - 8	8 - 10
		✓		

(iii) Your SGPA /CGPA in the preceding semester:

4 to less than 5	5 to less than 6	6 to less than 7	7 to less than 8	8 to less than 9	9 and above
		✓			

(iv) Your readiness for the course:

Have some prior exposure to the topics covered in the course	Have no exposure to the background material
	✓

**2. About the Course**

Are you provided with a detailed lesson plan at the beginning of the course	Yes	No	<u>yes</u>		
	A	B	C	D	E
Organisation of the course in the lesson plan		✓			
Coverage of topics in a logical sequence		✓			
Emphasis on fundamentals		✓			
Sessions on problem solving			✓		
Availability of text books/ study materials		✓			
Your perception about the standard of tests and assignments			✓		
Overall rating of the course		✓			



### 3. About the Instructor

	A	B	C	D	E
Pace of teaching		✓			
Clarity of expression	✓				
Accessibility outside the class		✓			
Maintains regularity and punctuality in the class as per time-table		✓			
Questions and discussions are encouraged		✓			
Fair and un-biased in evaluation process		✓			
Encourages to think creatively and search for additional materials	✓				
Scope for independent thinking		✓			
Others (please specify)		✓			
Overall effectiveness of the Instructor / teacher		✓			

( A - Excellent, B -Very Good, C – Good, D- Average, E- Below Average)

**You may mention strong and weak points of the course / instructions:**

What are the practices that you like about the instructor and wish that it be continued?

What are the practices that you wish the instructor to discontinue?

What new teaching techniques or evaluation methods would you like the instructor to adopt?

Any suggestions regarding the course:



**TEZPUR UNIVERSITY**  
**STUDENT FEEDBACK FORM**

Department : BAT

Academic Year: 2020-21

Course Title : Human Resource Management

Semester: 2nd semester

Course Code : TM 543

Level : UG / PG / Int. MSc / Ph.D

Name of the Course Instructor: Dr. Rakali Mahanta

- Record your response carefully as your considered opinion will help the University to improve the overall teaching-learning exercise.
- Do not write your name or roll number anywhere.

**1. Particulars regarding the student**

i) Percentage of classes you attended: 80%

(ii) Approximate number of hours per week spent on the course (other than lecture hours) [ put a tick mark in the appropriate box].

0 -2	2-4	4 - 6	6 - 8	8 - 10
	✓			

(iii) Your SGPA /CGPA in the preceding semester:

4 to less than 5	5 to less than 6	6 to less than 7	7 to less than 8	8 to less than 9	9 and above
		✓			

(iv) Your readiness for the course:

Have some prior exposure to the topics covered in the course	Have no exposure to the background material
	✓

**2. About the Course**

Are you provided with a detailed lesson plan at the beginning of the course	Yes	No	<u>yes</u>		
	A	B	C	D	E
Organisation of the course in the lesson plan		✓			
Coverage of topics in a logical sequence			✓		
Emphasis on fundamentals		✓			
Sessions on problem solving		✓			
Availability of text books/ study materials			✓		
Your perception about the standard of tests and assignments		✓			
Overall rating of the course		✓			

### 3. About the Instructor

	A	B	C	D	E
Pace of teaching		✓			
Clarity of expression	✓				
Accessibility outside the class		✓			
Maintains regularity and punctuality in the class as per time-table			✓		
Questions and discussions are encouraged		✓			
Fair and un-biased in evaluation process		✓			
Encourages to think creatively and search for additional materials	✓				
Scope for independent thinking		✓			
Others (please specify)		✓			
Overall effectiveness of the Instructor / teacher		✓			

( A - Excellent, B - Very Good, C – Good, D- Average, E- Below Average)

**You may mention strong and weak points of the course / instructions:**

What are the practices that you like about the instructor and wish that it be continued?

What are the practices that you wish the instructor to discontinue?

What new teaching techniques or evaluation methods would you like the instructor to adopt?

Any suggestions regarding the course:



**TEZPUR UNIVERSITY**  
**STUDENT FEEDBACK FORM**

Department : Business Administration

Academic Year: 2020-21

Course Title : Human Resource Management

Semester: II

Course Code : TM543

Level : ✓ UG / PG / Int. MSc / Ph.D

Name of the Course Instructor: Dr. Kakali Mahanta

- Record your response carefully as your considered opinion will help the University to improve the overall teaching-learning exercise.
- Do not write your name or roll number anywhere.

**1. Particulars regarding the student**

i) Percentage of classes you attended: 85

(ii) Approximate number of hours per week spent on the course (other than lecture hours) [ put a tick mark in the appropriate box].

0 - 2	2 - 4	4 - 6	6 - 8	8 - 10
	✓			

(iii) Your SGPA /CGPA in the preceding semester:

4 to less than 5	5 to less than 6	6 to less than 7	7 to less than 8	8 to less than 9	9 and above
		✓			

(iv) Your readiness for the course:

Have some prior exposure to the topics covered in the course	Have no exposure to the background material
✓	

**2. About the Course**

Are you provided with a detailed lesson plan at the beginning of the course	Yes	No			
	A	B	C	D	E
Organisation of the course in the lesson plan	✓				
Coverage of topics in a logical sequence	✓				
Emphasis on fundamentals	✓				
Sessions on problem solving		✓			
Availability of text books/ study materials		✓			
Your perception about the standard of tests and assignments	✓				
Overall rating of the course		✓			



### 3. About the Instructor

	A	B	C	D	E
Pace of teaching		✓			
Clarity of expression		✓			
Accessibility outside the class			✓		
Maintains regularity and punctuality in the class as per time-table	✓				
Questions and discussions are encouraged		✓			
Fair and un-biased in evaluation process	✓				
Encourages to think creatively and search for additional materials		✓			
Scope for independent thinking			✓		
Others (please specify)					
Overall effectiveness of the Instructor / teacher		✓			

(A - Excellent, B - Very Good, C - Good, D- Average, E- Below Average)

You may mention strong and weak points of the course / instructions:

What are the practices that you like about the instructor and wish that it be continued?

\_\_\_\_\_

What are the practices that you wish the instructor to discontinue?

\_\_\_\_\_

What new teaching techniques or evaluation methods would you like the instructor to adopt?

Any suggestions regarding the course:

\_\_\_\_\_

**TEZPUR UNIVERSITY**  
**STUDENT FEEDBACK FORM**

Department : Business Administration

Academic Year: 2021

Course Title : Travel agency and Tour Operation Semester: 2nd

Course Code : TM544

Level : UG / PG / Int. MSc / Ph.D

Name of the Course Instructor: Dr. Arjan Bhuyan

- Record your response carefully as your considered opinion will help the University to improve the overall teaching-learning exercise.
- Do not write your name or roll number anywhere.

**1. Particulars regarding the student**

i) Percentage of classes you attended: 89

(ii) Approximate number of hours per week spent on the course (other than lecture hours) [ put a tick mark in the appropriate box].

0 -2	2-4	4 - 6	6 - 8	8 - 10
		✓		

(iii) Your SGPA /CGPA in the preceding semester:

4 to less than 5	5 to less than 6	6 to less than 7	7 to less than 8	8 to less than 9	9 and above
			✓		

(iv) Your readiness for the course:

Have some prior exposure to the topics covered in the course	Have no exposure to the background material
	✓

**2. About the Course**

Are you provided with a detailed lesson plan at the beginning of the course	Yes	No			
	A	B	C	D	E
Organisation of the course in the lesson plan		✓			
Coverage of topics in a logical sequence		✓			
Emphasis on fundamentals			✓		
Sessions on problem solving			✓		
Availability of text books/ study materials				✓	
Your perception about the standard of tests and assignments			✓		
Overall rating of the course			✓		



### 3. About the Instructor

	A	B	C	D	E
Pace of teaching			✓		
Clarity of expression				✓	
Accessibility outside the class			✓		
Maintains regularity and punctuality in the class as per time-table			✓		
Questions and discussions are encouraged			✓		
Fair and un-biased in evaluation process			✓		
Encourages to think creatively and search for additional materials			✓		
Scope for independent thinking			✓		
Others (please specify)			✓		
Overall effectiveness of the Instructor / teacher			✓		

( A - Excellent, B -Very Good, C – Good, D- Average, E- Below Average)

**You may mention strong and weak points of the course / instructions:**

What are the practices that you like about the instructor and wish that it be continued?

No

What are the practices that you wish the instructor to discontinue?

What new teaching techniques or evaluation methods would you like the instructor to adopt?

Any suggestions regarding the course:

No

**TEZPUR UNIVERSITY**  
**STUDENT FEEDBACK FORM**

Department : *Business Administration*

Academic Year: *2021*

Course Title : *Travel Agency and Tour Operation*

Semester: *2*

Course Code : *TM544*

Level : *UG / PG / Int. MSc / Ph.D*

Name of the Course Instructor: *Dr Anjan Bhuyan*

- Record your response carefully as your considered opinion will help the University to improve the overall teaching-learning exercise.
- Do not write your name or roll number anywhere.

**1. Particulars regarding the student**

i) Percentage of classes you attended: *90%*

(ii) Approximate number of hours per week spent on the course (other than lecture hours) [ put a tick mark in the appropriate box].

0 - 2	2 - 4	4 - 6	6 - 8	8 - 10
		<input checked="" type="checkbox"/>		

(iii) Your SGPA /CGPA in the preceding semester:

4 to less than 5	5 to less than 6	6 to less than 7	7 to less than 8	8 to less than 9	9 and above
			<input checked="" type="checkbox"/>		

(iv) Your readiness for the course:

Have some prior exposure to the topics covered in the course	Have no exposure to the background material
	<input checked="" type="checkbox"/>

**2. About the Course**

Are you provided with a detailed lesson plan at the beginning of the course	Yes	No			
	A	B	C	D	E
Organisation of the course in the lesson plan		<input checked="" type="checkbox"/>			
Coverage of topics in a logical sequence		<input checked="" type="checkbox"/>			
Emphasis on fundamentals		<input checked="" type="checkbox"/>			
Sessions on problem solving		<input checked="" type="checkbox"/>			
Availability of text books/ study materials		<input checked="" type="checkbox"/>			
Your perception about the standard of tests and assignments		<input checked="" type="checkbox"/>			
Overall rating of the course		<input checked="" type="checkbox"/>			



### 3. About the Instructor

	A	B	C	D	E
Pace of teaching		✓			
Clarity of expression		✓			
Accessibility outside the class		✓			
Maintains regularity and punctuality in the class as per time-table		✓			
Questions and discussions are encouraged		✓			
Fair and un-biased in evaluation process		✓			
Encourages to think creatively and search for additional materials		✓			
Scope for independent thinking		✓			
Others (please specify)		✓			
Overall effectiveness of the Instructor / teacher		✓			

( A - Excellent, B -Very Good, C – Good, D- Average, E- Below Average)

**You may mention strong and weak points of the course / instructions:**

What are the practices that you like about the instructor and wish that it be continued?

What are the practices that you wish the instructor to discontinue?

What new teaching techniques or evaluation methods would you like the instructor to adopt?

Any suggestions regarding the course:

**TEZPUR UNIVERSITY**  
**STUDENT FEEDBACK FORM**

Department : Business Administration

Academic Year: 2020-21

Course Title : Travel Agency and Tour Operation

Semester: II

Course Code : TM544

Level : ✓ UG / PG / Int. MSc / Ph.D

Name of the Course Instructor: Dr. Anjan Bhuyan

- Record your response carefully as your considered opinion will help the University to improve the overall teaching-learning exercise.
- Do not write your name or roll number anywhere.

**1. Particulars regarding the student**

i) Percentage of classes you attended: 80

(ii) Approximate number of hours per week spent on the course (other than lecture hours) [ put a tick mark in the appropriate box].

0 - 2	2 - 4	4 - 6	6 - 8	8 - 10
	✓			

(iii) Your SGPA /CGPA in the preceding semester:

4 to less than 5	5 to less than 6	6 to less than 7	7 to less than 8	8 to less than 9	9 and above
		✓			

(iv) Your readiness for the course:

Have some prior exposure to the topics covered in the course	Have no exposure to the background material
	✓

**2. About the Course**

Are you provided with a detailed lesson plan at the beginning of the course	Yes	No			
	✓		A	B	C D E
Organisation of the course in the lesson plan	✓				
Coverage of topics in a logical sequence	✓				
Emphasis on fundamentals		✓			
Sessions on problem solving			✓		
Availability of text books/ study materials		✓			
Your perception about the standard of tests and assignments		✓			
Overall rating of the course		✓			



### 3. About the Instructor

	A	B	C	D	E
Pace of teaching		✓			
Clarity of expression		✓			
Accessibility outside the class	✓				
Maintains regularity and punctuality in the class as per time-table			✓		
Questions and discussions are encouraged		✓			
Fair and un-biased in evaluation process	✓				
Encourages to think creatively and search for additional materials		✓			
Scope for independent thinking		✓			
Others (please specify)					
Overall effectiveness of the Instructor / teacher		✓			

(A - Excellent, B -Very Good, C – Good, D- Average, E- Below Average)

**You may mention strong and weak points of the course / instructions:**

What are the practices that you like about the instructor and wish that it be continued?

\_\_\_\_\_

What are the practices that you wish the instructor to discontinue?

\_\_\_\_\_

What new teaching techniques or evaluation methods would you like the instructor to adopt?

Any suggestions regarding the course:

\_\_\_\_\_

**TEZPUR UNIVERSITY**  
**STUDENT FEEDBACK FORM**

Department : Business Administration

Academic Year: 2020 - 2021

Course Title : Tour Guiding and Local Handling

Semester: 2nd Semester

Course Code : TM561

Level : ✓ UG / PG / Int. MSc / Ph.D

Name of the Course Instructor: Niranjana Das

- Record your response carefully as your considered opinion will help the University to improve the overall teaching-learning exercise.
- Do not write your name or roll number anywhere.

**1. Particulars regarding the student**

i) Percentage of classes you attended: 85%

(ii) Approximate number of hours per week spent on the course (other than lecture hours) [ put a tick mark in the appropriate box].

0 - 2	2 - 4	4 - 6	6 - 8	8 - 10
		✓		

(iii) Your SGPA /CGPA in the preceding semester:

4 to less than 5	5 to less than 6	6 to less than 7	7 to less than 8	8 to less than 9	9 and above
		✓			

(iv) Your readiness for the course:

Have some prior exposure to the topics covered in the course	Have no exposure to the background material
	✓

**2. About the Course**

Are you provided with a detailed lesson plan at the beginning of the course	Yes	No	Yes.		
	A	B	C	D	E
Organisation of the course in the lesson plan		✓			
Coverage of topics in a logical sequence		✓			
Emphasis on fundamentals			✓		
Sessions on problem solving		✓			
Availability of text books/ study materials			✓		
Your perception about the standard of tests and assignments		✓			
Overall rating of the course		✓			



### 3. About the Instructor

	A	B	C	D	E
Pace of teaching		✓			
Clarity of expression		✓			
Accessibility outside the class			✓		
Maintains regularity and punctuality in the class as per time-table		✓			
Questions and discussions are encouraged		✓			
Fair and un-biased in evaluation process		✓			
Encourages to think creatively and search for additional materials		✓			
Scope for independent thinking		✓			
Others (please specify)		✓			
Overall effectiveness of the Instructor / teacher		✓			

( A - Excellent, B -Very Good, C – Good, D- Average, E- Below Average)

**You may mention strong and weak points of the course / instructions:**

What are the practices that you like about the instructor and wish that it be continued?

What are the practices that you wish the instructor to discontinue?

What new teaching techniques or evaluation methods would you like the instructor to adopt?

Any suggestions regarding the course:

**TEZPUR UNIVERSITY**  
**STUDENT FEEDBACK FORM**

Department : BAT

Academic Year: 2020-21

Course Title : YOUR GUIDING & Local Handling

Semester: 3rd semester

Course Code : TM 5561

Level : UG / PG / Int. MSc / Ph.D

Name of the Course Instructor: Dr. Niranjan Das

- Record your response carefully as your considered opinion will help the University to improve the overall teaching-learning exercise.
- Do not write your name or roll number anywhere.

**1. Particulars regarding the student**

i) Percentage of classes you attended:

85%

(ii) Approximate number of hours per week spent on the course (other than lecture hours) [ put a tick mark in the appropriate box].

0 - 2	2 - 4	4 - 6	6 - 8	8 - 10
		✓		

(iii) Your SGPA /CGPA in the preceding semester:

4 to less than 5	5 to less than 6	6 to less than 7	7 to less than 8	8 to less than 9	9 and above
		✓		✓	

(iv) Your readiness for the course:

Have some prior exposure to the topics covered in the course	Have no exposure to the background material

**2. About the Course**

Are you provided with a detailed lesson plan at the beginning of the course	Yes	No	<u>Yes</u>		
	A	B	C	D	E
Organisation of the course in the lesson plan	✓				
Coverage of topics in a logical sequence	✓				
Emphasis on fundamentals		✓			
Sessions on problem solving	✓				
Availability of text books/ study materials	✓				
Your perception about the standard of tests and assignments		✓			
Overall rating of the course		✓			



### 3. About the Instructor

	A	B	C	D	E
Pace of teaching	✓				
Clarity of expression		✓			
Accessibility outside the class	✓				
Maintains regularity and punctuality in the class as per time-table	✓				
Questions and discussions are encouraged		✓			
Fair and un-biased in evaluation process	✓				
Encourages to think creatively and search for additional materials	✓				
Scope for independent thinking	✓				
Others (please specify)					
Overall effectiveness of the Instructor / teacher	✓				

( A - Excellent, B -Very Good, C – Good, D- Average, E- Below Average)

**You may mention strong and weak points of the course / instructions:**

What are the practices that you like about the instructor and wish that it be continued?

punctual and active

What are the practices that you wish the instructor to discontinue?

What new teaching techniques or evaluation methods would you like the instructor to adopt?

Any suggestions regarding the course:

**TEZPUR UNIVERSITY**  
**STUDENT FEEDBACK FORM**

Department : Business Administration

Academic Year: 2020-21

Course Title : Tour Guiding and Local Handling

Semester: II

Course Code : TM561

Level : ☒ UG / ☐ PG / ☐ Int. MSc / ☐ Ph.D

Name of the Course Instructor: Dr. Niranjana Das

- Record your response carefully as your considered opinion will help the University to improve the overall teaching-learning exercise.
- Do not write your name or roll number anywhere.

**1. Particulars regarding the student**

i) Percentage of classes you attended:

80

(ii) Approximate number of hours per week spent on the course (other than lecture hours) [ put a tick mark in the appropriate box].

0 - 2	2 - 4	4 - 6	6 - 8	8 - 10
	<input checked="" type="checkbox"/>			

(iii) Your SGPA /CGPA in the preceding semester:

4 to less than 5	5 to less than 6	6 to less than 7	7 to less than 8	8 to less than 9	9 and above
		<input checked="" type="checkbox"/>			

(iv) Your readiness for the course:

Have some prior exposure to the topics covered in the course	Have no exposure to the background material
	<input checked="" type="checkbox"/>

**2. About the Course**

Are you provided with a detailed lesson plan at the beginning of the course	Yes	No			
	A	B	C	D	E
Organisation of the course in the lesson plan	<input checked="" type="checkbox"/>				
Coverage of topics in a logical sequence	<input checked="" type="checkbox"/>				
Emphasis on fundamentals		<input checked="" type="checkbox"/>			
Sessions on problem solving		<input checked="" type="checkbox"/>			
Availability of text books/ study materials		<input checked="" type="checkbox"/>			
Your perception about the standard of tests and assignments		<input checked="" type="checkbox"/>			
Overall rating of the course		<input checked="" type="checkbox"/>			



### 3. About the Instructor

	A	B	C	D	E
Pace of teaching		✓			
Clarity of expression	✓				
Accessibility outside the class	✓				
Maintains regularity and punctuality in the class as per time-table	✓				
Questions and discussions are encouraged	✓				
Fair and un-biased in evaluation process	✓				
Encourages to think creatively and search for additional materials	✓				
Scope for independent thinking		✓			
Others (please specify)					
Overall effectiveness of the Instructor / teacher	✓				

(A - Excellent, B -Very Good, C – Good, D- Average, E- Below Average)

You may mention strong and weak points of the course / instructions:

What are the practices that you like about the instructor and wish that it be continued?

Resourceful Teaching

What are the practices that you wish the instructor to discontinue?

What new teaching techniques or evaluation methods would you like the instructor to adopt?

Any suggestions regarding the course: